KEYSTONE UNDERWRITING PTY LTD

GENERAL INSURANCE

CODE OF PRACTICE

At Keystone Underwriting Pty Ltd (Keystone) our policies adhere to the General Insurance Code of Practice as set forth by the Insurance Council of Australia, with the exception of claims managed outside Australia.

Underwriters at Lloyd's and Keystone are committed to supporting the General Insurance Code of Practice. This Code aims to enhance the standards of service and practice within the general insurance sector.

For a copy of the Code, please contact Keystone or visit the Insurance Council of Australia's website at www.insurancecouncil.com.au or the Code's dedicated site at www.insurancecouncil.com.au/for-consumers/code-of-practice.